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HotDoc helps practices improve the depth of their relationships with patients and improve practice efficiency. We help practices through tools like online appointments, SMART Reminders and SMART Recalls, and we continue to launch new products and services. HotDoc's Online Appointments is the industry's most customisable solution: practices can customise the way they offer appointments per GP or per appointment type. Patients enjoy our streamlined widgets for your website, or they can use our iOS or Android apps. HotDoc is seamlessly integrated with Medical Director, Best Practice and Zedmed. Unlike others, HotDoc is all about keeping your practice front and centre – we don't encourage patients to 'doctor shop' or let other clinics pay to be shown on your practice page. HotDoc was founded in 2012 by Dr Ben Hurst, who saw the opportunity to improve how primary care is delivered in Australia. We want to become the technology used by patients and healthcare providers to coordinate care and empower patients to manage their health. We're honoured to be trusted by GPs across Australia, ranging from Australia's biggest practice groups to single-GP practices. Call us to find out how we can help you.

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